

# **CWAC SACWIS/Information Systems Advisory Committee**

**May 29, 2015-1:00 PM-2:00PM**

**Dial In #: 1-877-250-3043-Pin: 9965056#**

## **Agenda**

I. **Introductions/Participants Present** -*LaTasha Roberson-Guifarro, Keith Schoonover, Kathy Henke, Tracey Levine, Lori Sandberg, Mary Petriak, Rachel Kerrick, Teresa Thornton, Bill Steinhauser. Dialogue re: the IL Open Meetings act, meetings held are to have agenda's published in advance and minutes. This is a generally a Department responsibility, and this is a new requirement for DCFS and was a talking point for former Director Gregg. Part of the first steps of aiding our group's work to this expectation is the development of a Charter for this subcommittee. All parties agreed we will rotate amongst committee members on the notation of minutes.*

## **II. SACWIS System Development Enhancements**

A. Update: Release plan- (See Former Attachment)

1. 2011-014 Automate 1042 release: see ESR

No real changes: information will auto generate from the SACWIS system on the 1042 form; caseworker will still fill in new information by hand. Currently only the 3 referral forms are affected; no case service referral changes at this time. Additional automation will be completed in increments.

2. CIRU (Child Intake Recovery Unit): see ESR

This ESR is in process.

3. Integrated Assessment

This ESR is in process; the functional design & development are coming next. Originally was slated for April –June but due to additional requests it has been pushed back to the time frame of July-Sept.

4. CANS 2.0

Access for SharePoint for this group is needed for this ESR. Latasha is to provide information. Each group member is to provide their existing ID if they have one, if not a new one will need to be created. This ESR is also pushed back to the fall time frame.

B. Update- Expanded Access to SACWIS

Pilot is still set in the sites to receive resources. It is the hope that positions will soon be filled with contemporary staffing. “Side door” entries have detained moving forward. Challenges to expand will hopefully be accomplished within the next quarter. Committee discussed the lack of staff causes stifled innovation. A deepened bench of SACWIS development team is to come.

## **III. Data Systems, Monitoring & Reporting**

A. Update on Existing Systems-Dashboards

HMR & traditional are already there. Committee discussed the Specific foster care 4.4-4 dashboard population. The status of 7 of 9 - Two of measures are pending and have issues around cases not seen and Caseload specific data updates. It is hopeful that the last 2 measures will be completed within the next 90 days. Jim will be coming back to work on specialized foster care project. Committee discussed that in the past data-initial service plan numbers were wrong which was of great concern. Camelot stated they can see 7 of the measures.

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### **B. NEW- Data of interest for the Director**

We have 4 external consultant experts – metrics of reflection for production. Additionally we have information of data & how it is used coming in from our sources at Chapin Hall, Northwestern and the Casey organization. The Director has produced 21 metrics to be made visible to build performance and improvements, he wants transparency & feels the more eyes on it, the more it will improve the measure. The metrics are broken down into 4 high-level areas:

- 12 Residential
- 5 Permanency
- 5 Monitoring
- 4 Measuring hot line success.

Leading the IT side with Chapin Hall & Casey Services we will collaborate with Northwestern to unify beliefs and opinions before publication to partners & the public. This group will convene on June 2, 2015 and work together on the metrics. This takes lengthy conversation to determine actual numbers; the committee discussed the importance of the measurement needs to all be the same. The common definitions need to be developed into a model so that when future metrics are requested the assembly of staff pulled together for the next phase will be simplified. This meeting will find common ground on the metrics within the next 1 to 2 weeks. The following 5 or 6 conversations will take 2 to 4 weeks out then a group may need to make system changes to acquire these changes and this may be 2 to 3 months out. Metrics will be shared via email; for those who want to dig into proposed calculation, discussion is welcome. The committee discussed that great changes are coming which may for a short time create chaos but that is what drives great change. Of most importance is collaboration and transparency which will drive positive change.

### **C. Update on New Systems- Enterprise Data Warehouse/IL Framework Project**

Enterprise Data warehouse: DCFS working with State CIO & Framework team to put warehousing and data analytics plan in place. We are in the process of building the road /foundation that the data will run on. We are not yet at the creation and innovation point of defining the data yet. AFCARS & INCANS, typical data, we have not brainstormed the extensive data yet. The committee members discussed that they would like the current data to successfully work first before moving on.

Some red flag concerns are around the

- Immunization records being that they have been completed but were not completed on the due date.
- Fingerprinting is done but it is months before it can be seen in the SACWIS system, the committee discussed the need to understand where the lag is at, is it in the upload or what is causing the delay of timely entry.

## **IV. Innovation-Let's Create**

The committee discussed there are lots of great ideas for innovation and encouraged each other to understand that some of that can be outsourced. Some thoughts surround around

- Mobile apps
- Roles for Case Aids – maybe there is a need to hire an external group to assist with generating state wide adoption assistance.
- Dedicated tabs for all things adoption
- Jennifer Florent is assigned a portion of this task and OITS will assist her.

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- The D net resources are separate from the SACWIS resource
- CWAC & SACWIS may need to revise the work name to be more effective as quantitative data.

### **V. Next meetings**

- Next meeting date – 7/31/15 @ 1PM

Innovation will be on the top of the next meeting perhaps the first 20 or 30 minutes will be dedicated to that topic and the last half to status. Innovative ideas can be sent via email.