



OFFICE *of the* SECRETARY *of* STATE

Alexi Giannoulas • Secretary of State

March 31, 2026

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Giannoulas Expands Services at Chicago Flagship DMV with New Payment Option

New Partnership with Illinois Department of Revenue Helps Customers Complete Car Title Transactions in One Visit

Illinois Secretary of State Alexi Giannoulas is partnering with the Illinois Department of Revenue (IDOR) at its downtown Flagship Center to make it easier for Illinoisans to pay required taxes after purchasing a vehicle.

IDOR will now have a permanent office located inside the Chicago Flagship Center, 125 W. Monroe St., to process vehicle tax payments tied to a range of title and registration services. This marks Giannoulas' latest effort to modernize Secretary of State facilities and make services faster, more efficient and more convenient for Illinoisans.

"When we opened the Chicago Flagship Center, the goal was clear: create a modern, customer-focused facility that makes government services easier to access and easier to navigate," Giannoulas said. "Partnering with IDOR to add on-site vehicle tax payments is another important step toward that goal and another way we're improving the experience for more people."

In the past, customers completing certain vehicle title and registration transactions had been forced to navigate separate steps to satisfy tax payment requirements, creating inconvenience and delays. Customers were required to bring a check or money order as payment upon registering a vehicle for the first time under their name. By bringing IDOR services directly into the facility, the Chicago Flagship Center will now allow customers to pay using a credit card or cash and complete key parts of the process in one place during a single visit.

"By offering Illinois Department of Revenue services directly within the Secretary of State's Flagship facility, we're making it easier and more convenient for Illinoisans to complete essential vehicle licensing and registration requirements in one place," said Illinois Department of Revenue Director David Harris. "This partnership with the Secretary of State reflects the strength of interagency collaboration in state government, eliminating unnecessary travel, reducing wait times, and demonstrating our shared commitment to improving customer service and modernizing how we serve taxpayers across Illinois."

Customers using the service should bring all required paperwork, including titles, bills of sale and completed tax forms, to ensure timely processing. Payments for IDOR transactions at the facility can be made by cash, check, money order, debit card or credit card.

The Chicago Flagship Center remains central to Giannoulas' broader modernization agenda, which is focused on reducing wait times, expanding service options and delivering a more efficient and user-friendly experience at Secretary of State facilities across Illinois.

The IDOR office is open during regular Flagship Center hours: Monday through Friday from 7:30 a.m. to 5 p.m.

The new service applies to the following Illinois Department of Revenue forms:

- RUT-25 Vehicle Use Tax Transaction Return for vehicles purchased from an unregistered out of state dealer or retailer
- RUT-25-LSE Vehicle Use Tax Transaction Return for lease transactions
- RUT-50 Vehicle Use Tax Private Party Transaction Return for vehicles purchased from private parties
- ST-556 Vehicle Use Tax Registered Transaction Return

For more information about vehicle services, visit www.ilsos.gov. For more information about vehicle use tax forms and requirements, visit tax.illinois.gov.

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