



## ILLINOIS LIQUOR CONTROL COMMISSION

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### FOR IMMEDIATE RELEASE

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### CONTACT:

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### **The New Illinois Liquor Control & Compliance Portal has Launched**

The Illinois Liquor Control Commission is pleased to introduce its new Licensing & Compliance Portal, a modern, unified system designed to streamline application, renewal, and compliance management for licensees statewide.

As we begin implementation, licensees may notice temporary adjustments to workflows and processing timelines during the first 90 days. This transition period is a planned and important part of launching a new system of this scale. Throughout this phase, the ILCC will closely monitor performance, incorporate user feedback, and make targeted refinements to ensure the portal functions efficiently and effectively.

The new platform provides a more intuitive, user-friendly experience, clearer visibility into licensing requirements, and enhanced communication with ILCC staff. By consolidating multiple divisions into a single, purpose-built system designed specifically for the Illinois Liquor Control Commission, the ILCC is reducing administrative burden while promoting greater consistency, transparency, and accountability across licensing and compliance operations.

“This launch marks a significant milestone in the ILCC’s ongoing modernization efforts,” said Executive Director Lisa Gardner. “It reflects our continued commitment to responsible regulation, public safety, and improved accessibility for businesses across Illinois. We appreciate the patience and partnership of our licensees as we move through this transition together.”

Training resources, guidance materials, and technical support information are available at [ilcc.illinois.gov](http://ilcc.illinois.gov). The ILCC encourages licensees to provide feedback as they begin using the portal. Stakeholder input remains essential to helping us improve the system and better serve the industry.

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## **About the Illinois Liquor Control Commission**

The Illinois Liquor Control Commission's mission is to protect the health, safety, and welfare of the people of Illinois through careful control and regulation of the manufacture, distribution, and sale of alcoholic liquors and through the development of strategies to reduce youth access to alcohol products and the provision of training and education on responsible beverage service.

To learn more about the ILCC and its divisions, visit [www.ILCC.Illinois.gov](http://www.ILCC.Illinois.gov). To submit a tip or complaint to the ILCC's Enforcement Division, click [here](#).