Attention Long-Term Care Residents

You do not lose your rights as a citizen of the United States or of Illinois because you live in a long-term care facility

You Have Rights!

- To be treated with care, dignity, and respect
- To be safe and free from abuse of all types
- To participate in your own plan of care
- To appeal involuntary discharges
- To be free from retaliation for complaining
- To have assistance with moving into the community when possible

Illinois Long-Term Care
OMBUDSMAN PROGRAM

Call us with questions, concerns, or complaints.
We offer free and confidential advocacy.
Ombudsmen are resident advocates and are resident directed.

Contact your local Long-Term Care Ombudsman:

or

Contact the Senior HelpLine: 1-800-252-8966

1-888-206-1327 (TTY) • Illinois Department on Aging

One Natural Resources Way, #100 • Springfield, Illinois • 62702-1271

The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment in programs and activities in compliance with appropriate State and Federal statutes. If you feel you have been discriminated against, call the Senior HelpLine at 1-800-252-8966, 1-888-206-1327 (TTY).

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