

The Illinois Long-Term Care Ombudsman Program wants you to know that as a long-term care facility resident,

you have the right!

- to receive safe and high quality care;
- to make your own decisions whenever possible; and
- to play an active role in developing your plan of care.

Ombudsman...Resident Advocate



**Questions? Concerns? Complaints? Call us!!
We offer confidential help.**

Call the Senior HelpLine: 1-800-252-8966

1-888-206-1327 (TTY) ■ Illinois Department on Aging
One Natural Resources Way, #100, Springfield, Illinois 62702-1271

Or your local Long-Term Care Ombudsman:



State of Illinois
Illinois Department on Aging