

# IN-HOME SERVICE PSA 08

**INSTRUCTIONS:** Please print or type (no pencil). Write "N/A" if question is not applicable.

Applicant:

## PART A. PROPOSED SERVICE AREA

1. Put a check mark () in all counties your agency is applying to serve in PSA 08:

- |   |  |
|---|--|
| <input type="checkbox"/> Bond County    | <input type="checkbox"/> Randolph County   |
| <input type="checkbox"/> Clinton County | <input type="checkbox"/> St. Clair County  |
| <input type="checkbox"/> Madison County | <input type="checkbox"/> Washington County |
| <input type="checkbox"/> Monroe County  |  |

**IF** the geographic area is **smaller** than a county, identify municipalities or relevant portions of County(ies), Township(s) and/or Sub-area(s)/Zip Code(s):

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**ATTACH A MAP OF THE PROPOSED AREA.**

2. If the geographic area is smaller than a county, you must meet one of the following exceptions:

- a. Serving limited or non-English speaking clients  
**Identify language group(s) served:** \_\_\_\_\_  
\_\_\_\_\_
- b. Unit of local government  
**Provide details:** \_\_\_\_\_  
\_\_\_\_\_
- c. Benevolent, charitable, social or religious organization providing services under organization charter to a specific population or in an area smaller than a county, township or sub-area.  
**Provide details:** \_\_\_\_\_  
\_\_\_\_\_

**PART B. APPLICANT INFORMATION**

1. **LEGAL NAME OF AGENCY** \_\_\_\_\_  
\_\_\_\_\_

2. **ADDRESS OF ADMINISTRATIVE OFFICE**  
Street: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Telephone: ( ) \_\_\_\_\_ Ext. \_\_\_\_\_ Fax: ( ) \_\_\_\_\_

3. **CONTACT PERSON AT ADMINISTRATIVE OFFICE**  
Name: \_\_\_\_\_ Title: \_\_\_\_\_  
E-Mail: \_\_\_\_\_

4. **BUSINESS HOURS OF ADMINISTRATIVE OFFICE:** \_\_\_\_\_ a.m. to \_\_\_\_\_ p.m.

Complete questions 5–11 for each local office in the PSA for which you are applying. Attach additional sheets as necessary.

5. **ADDRESS OF LOCAL OFFICE** (if **different** from Administrative Office)  
Street: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Telephone: ( ) \_\_\_\_\_ Ext. \_\_\_\_\_ Fax: ( ) \_\_\_\_\_

6. **LOCAL OFFICE CONTACT PERSON**  
Name: \_\_\_\_\_ Title: \_\_\_\_\_  
E-Mail: \_\_\_\_\_

7. **BUSINESS HOURS OF LOCAL OFFICE:** \_\_\_\_\_ a.m. to \_\_\_\_\_ p.m.

8. **SERVICE HOURS OF LOCAL OFFICE:** \_\_\_\_\_ a.m. to \_\_\_\_\_ p.m.

9. **DAYS OF OPERATION OF LOCAL OFFICE:**  
 Monday  Tuesday  Wednesday  Thursday  Friday  Saturday  Sunday

10. **DAYS/DATES WHEN SERVICE WILL NOT BE PROVIDED:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

11. **Number of Supervisors** \_\_\_\_\_ **Number of Homecare Aides** \_\_\_\_\_

## PART C. SERVICE INFORMATION

Check (X) Yes or No for questions 1 – 12

1. I have read and understand **all** applicable Community Care Program rules set forth in [89 Illinois Administrative Code Part 240](#).  Yes  No
2. I have read and understand the definition of In-Home Service as stated in [Section 240.210](#) of the CCP rules.  Yes  No
3. I have read and understand that I must provide the specific service components of In-Home Service as stated in Section 240.210(a) of the CCP rules, when required by the Plan of Care, including:
  - a. teaching/performing of meal planning and preparation; routine housekeeping skills/tasks; shopping skills/tasks; and home maintenance and repairs;  Yes  No
  - b. performing/assisting with essential shopping/errands and handling the participant's money, performing as specifically required by the plan of care and monitored by the homecare supervisor;  Yes  No
  - c. assisting with self-administered medication which shall be limited to: reminding the participant to take his/her medications, reading instructions for utilization, uncapping medicine containers, and providing the proper liquid and utensil with which to take medications;  Yes  No
  - d. assisting with following a written special diet plan and reinforcement of diet maintenance;  Yes  No
  - e. observing participant's functioning and condition and reporting to the supervisor as defined by the plan of care;  Yes  No
  - f. performing/assisting with personal tasks that are not medical in nature as defined by the plan of care; and  Yes  No
  - g. escort/transportation to medical facilities, or for essential errands/shopping, or for essential participant business with or on behalf of the participant as defined by the plan of care.  Yes  No
4. I will comply with all aspects of the Plan of Care specified in CCP rule [Section 240.730](#).  Yes  No
5. I will comply with all Administrative Requirements for Certification specified in CCP rule [Section 240.1505](#).  Yes  No
6. I have read and understand that my agency must establish and comply with all written policies and procedures specified in CCP rule Section 240.1510.  Yes  No

7. I will be accountable for all Provider Responsibilities as specified in CCP rule Section 240.1520,
- a. I have read and understand that my agency must accept all CCP participant referrals except under the conditions specified in CCP rule Section 240.1520 (f).  
 Yes     No
  - b. I have read and understand that my agency shall not deviate from a CCP participant's plan of care without specific direction from the Department or the Care Coordination Unit except under the conditions specified in CCP rule Section 240.1520 (g).     Yes     No
  - c. I have read and understand that my agency must advise the CCU of any changes in the participant's physical, mental or environmental needs when the changes would affect the participant's eligibility or service level or would require a change in the plan of care, as specified in CCP rule Section 240.1520 (h).  
 Yes     No
  - d. I have read and understand that my agency must respond to all participant requests within 15 calendar days from the date of the request, as specified in CCP rule Section 240.1520 (i).     Yes     No
  - e. I have read and understand that my agency must bill the Department electronically as specified in CCP rule Section 240.1520 (j).     Yes     No
  - f. I have read and understand that my agency must bill a CCP participant for any incurred expense for care in compliance with CCP rule Section 240.1520 (k).  
 Yes     No
8. I have read and understand as stated in CCP rule Section 240.1525 (a) that In-Home service providers must maintain a physical facility in each planning and service area and must have all of the following:
- a. designated locked storage space for participant records;     Yes     No
  - b. accessibility of records for all participants served in the PSA when required by Department review staff or designees;     Yes     No
  - c. a primary business telephone listed under the name of the business locally that allows for reliable, dependable and accessible communication;     Yes     No
  - d. internet, facsimile and email access; and     Yes     No
  - e. sufficient office space, office equipment and office support to fulfill the requirements of the contract.     Yes     No
9. I have read and understand as stated in Section 240.1525 (b), that the annual audit report required by the Department must include an independent Certified Public Accountant's opinion concerning the provider's compliance with financial Reporting requirements.     Yes     No
10. I have read and understand as stated in Section 240.1525 (c) that management staff of the in-home service provider shall be required to complete in-home service management training prior to the award of a CCP in-home service provider agreement from the Department.     Yes     No

11. I have read and understand the staffing requirements required for in-home service provision as stated in CCP rule Section 240.1530, including the following:
- a. I have read and understand as stated in Section 240.1530 (c), that supervisors must maintain a maximum 15 minute response time when homecare aides they supervise are serving in a participant's home;  Yes  No
  - b. I have read and understand as stated in Section 240.1530 (d), that in-home service providers shall not sub-contract for management, supervisory or in-home staff;  Yes  No
  - c. I have read and understand as stated in Section 240.1530 (e), that in-home service providers shall make one hour service segments available when needed to meet applicant/participant needs;  Yes  No
  - d. I have read and understand as stated in Section 240.1530 (f), that in-home service providers must have an Electronic Visit Verification system as set forth by Department standards. "Part E, Electronic Visit Verification (EVV) Certification" form, must be submitted before an agreement can be executed;  Yes  No
  - e. I have read and understand as stated in Section 240.1530 (g), that in-home service providers shall make extended evening weekday service and weekend service available to CCP participants as required by the plan of care and that a supervisor must be on-call and available whenever service is being provided;  Yes  No
  - f. I have read and understand, as stated in Section 240.1530 (i), the restriction imposed on the hiring of family caregivers.  Yes  No
12. I have read and understand the required In-Home staff positions, qualifications, training and responsibilities as stated in Section 240.1535.  Yes  No

#### **PART D. TRANSPORTATION**

1. How will transportation be provided to CCP participants when required by the Plan of Care?
- Participant transportation is only provided in a vehicle(s) owned or leased by this agency.
  - Participant transportation is provided directly by the homecare aide.
  - Participant transportation will be provided by a subcontractor. "Part F., Request for Approval to Subcontract" form, must be submitted before an agreement can be executed.
  - Participant transportation is provided through public transportation.
  - Arrangements have not yet been made for the provision of participant transportation.

## PART E. ELECTRONIC VISIT VERIFICATION (EVV) CERTIFICATION

**Complete one (1) form for each In-Home Service Specific Application/PSA**

Agency's Name \_\_\_\_\_

EVV Contact Person at Administrative Office \_\_\_\_\_ Title \_\_\_\_\_

Contact Person's 10-digit Tel. Number \_\_\_\_\_ E-mail Address \_\_\_\_\_

1. Advise the type of EVV system being used or for which a contract has been entered. Select all that apply.

- Cell Phone                       IVR / Telephone                       Tablet based solution  
 Fixed Visit Verification     Other, please list \_\_\_\_\_     Other, please list \_\_\_\_\_

2. EVV Provider Company (1) \_\_\_\_\_ System Type \_\_\_\_\_

EVV Provider Company (2) \_\_\_\_\_ System Type \_\_\_\_\_

3. Can the CCP participant or authorized designee electronically verify that services were delivered in accordance with their Plan of Care through your agency's EVV system?     Yes             No

4. If yes to Question #3, please specify how the electronic participant verification is completed and verified?

\_\_\_\_\_  
\_\_\_\_\_

I certify that the information provided herein is true and complete to the best of my knowledge. I also certify that this provider agency will cooperate with the Department in verifying this information and that it authorizes any third party with information relevant to EVV certification to release such information to the Department upon request. Failure to comply with the Department's EVV requirements or submission of false information shall result in denial of certification.

\_\_\_\_\_  
Signature of Authorized Representative and Title

\_\_\_\_\_  
Date

\_\_\_\_\_  
Name and Title (Type or Print Legibly)

**PART F. ILLINOIS DEPARTMENT ON AGING  
REQUEST FOR APPROVAL TO SUBCONTRACT**

MAKE COPIES AS NEEDED

**A. REQUESTING AGENCY**

Name: \_\_\_\_\_

**SITE ADDRESS**

Street: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**CONTACT PERSON**

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Telephone: (     ) \_\_\_\_\_ Fax: (     ) \_\_\_\_\_

**B. SUBCONTRACTOR**

Name: \_\_\_\_\_

**ADDRESS**

Street: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**Authorized Subcontractor Representative**

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Telephone: (     ) \_\_\_\_\_ Fax: (     ) \_\_\_\_\_

**C. PURPOSE OF SUBCONTRACT**

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
**Signature** (Authorized Representative/Requesting Agency) **Date**

\_\_\_\_\_  
**Type or Print Name/Title** (Authorized Representative/Requesting Agency)

