

**Minutes of the Meeting of
The Illinois Long-Term Care Council
Wednesday, October 21st, 2015
9:30am – 12:30pm**

Voting Member Present: Jamie Freschi, Stephen Iden, Marsha Johnson, Pam Neibuhr, Margaret Niederer, Dr. Carolyn Peck and Wayne Smallwood

Voting Members Present via Teleconference: Lori Hendren, Phyllis Mitzen

Voting Members Absent: Bill Bell, John England, Matt Hartman, John Hosteny and Greg Wilson

State Agency Representatives Present:

Department on Aging - Acting Director Kris Smith, Jose Jimenez, Lyle VanDeventer, Jessica Belsly, LaRhonda Williams, Erin Davis and Jessica Blood

Health and Family Services – Janene Brickey

Department of Public Health – Darlene Harney and Connie Jensen

Illinois State Police - Phil Miller

Secretary of State - Mary Riseling

State Agency Representatives on Phone: N/A

Guests and Others on Phone: N/A

Recorder: Jessica Blood

Welcome & Introductions

The meeting was called to order by Acting Director Kris Smith at 9:30am. Introductions were made by attendees. Roll was called by Jessica Blood.

Approval of Minutes

Members reviewed the minutes of the following previous meetings of the Council:

April 21, 2015

April 15, 2014

February 18, 2014

April 16, 2013

January 15, 2013

July 17, 2012

Margaret Niederer requested that acronyms of the various departments be spelled out, at least once, as a reference point for members of the public reading the minutes. She also requested that whenever an individual's name is listed, it should be their whole name and not just their first name.

Motion: Mary Riseling made a motion to approve the April 21, 2015 minutes with the requested corrections. Wayne Smallwood seconded the motion. The motion carried.

After discussion, it was decided amongst the members of the Council that minutes from previous meetings had been recorded in good faith, were factual and should be approved en masse so the Council could move on to other business.

Motion: Moved by Marsha Johnson and seconded by Mary Riseling to approve all remaining previous minutes, en masse and without corrections. All members voted 'aye' with the exception of Margaret Niederer, who opposed. The motion carried.

Old Business

Open Meetings Act and Ethics Training

Acting Director Smith informed the members of the Council that both the Open Meetings Act training and the Ethics training are a requirement of members on the Council. Erin Davis stated that removal from the Council was a possible consequence for those who do not complete the training. Jamie Freschi suggested adding the training requirement to the Council By-Laws. Jose Jimenez entertained a motion that the Council members set a deadline to complete both of the required trainings.

Motion: Wayne Smallwood made a motion to set the deadline for completion of the Open Meetings Act and the Ethics training by December 31st, 2015. Motion was seconded by Mary Riseling. All members voted aye and the motion carried.

Erin Davis suggested that the Council include a statement in the By-Laws that requires members to complete the Open Meetings Act training and the Ethics training within 60 days of notification by the Department.

Council Membership

Members of the Council reviewed the membership list provided and the following discrepancies were noted to be addressed and corrected by Department on Aging staff:

- Current of Former Resident of LTC Facility or Family Member category
Pam Neibuhr – needs corrected 4 year appointment letter
Margaret Niederer – 2nd term expires October 31, 2015
2 vacancies created
- Current of Former Long-Term Care Facility Resident Council or Family Council category
John England – 1st term expires November 30, 2015; inquire if interested in 2nd term
Dr. Carolyn Peck – should be moved to Current of Former Resident of LTC Facility or Family Member category and needs corrected 4 year appointment letter
David Sutor – 2nd term expired October 2008; inquire about 3rd term or appoint new member

Jamie Freschi stated that she would like to see more residents placed in the open spots on the Council, because their collective voice is lacking.

- Organizations consisting of Long Term Care Facilities category
Wayne Smallwood – needs corrected 4 year appointment letter
Bill Bell - needs corrected 4 year appointment letter

Matt Hartman - needs corrected 4 year appointment letter

- Long Term Care Facility Employee Representative category
Greg Wilson – should be moved to Organizations consisting of Long Term Care Facilities category and needs corrected 4 year appointment letter
Myrtle Klauer – resigned from Council, 1 vacancy created

Margaret Niederer stated that the language in the statute should be changed to clarify what the term 'employee representative' meant with regards to this category and who should fill these positions on the Council.

- Membership-based Senior/Consumer Organizations
Phyllis Mitzen – needs term end date corrected to 2/28/2017
Steven Iden – needs term end date corrected to 5/31/2016
Ann Ford – 2nd term expired October 2012; inquire about interest in 3rd term
John Hosteny – need initial term letter and organization should be changed to Corporation for National and Community Service
Marsha Johnson – needs organization change to 'Illinois Council of Case Coordination Units' and needs corrected 4 year appointment letter
Lori Hendren – needs initial term letter

Margaret Niederer stated that the membership requirements in the Council statute should be amended to reflect the entire continuum of long term care; requested that the Department request a change in the statute from the General Assembly.

The Council members moved on to the issues brought up by Phyllis Mitzen and Margaret Niederer to Director Holton prior to his resignation. It was decided that many of the issues on the list had been addressed and actions would be taken by Department staff to correct those issues. Further discussion regarding the list of issues progressed as follows:

Annual Reports

Margaret Niederer reminded the Council members that it was a requirement of the statute that the Council prepare and circulate an annual report to the Governor, General Assembly and the public so as to make all aware of the issues facing the Long Term Care community.

Ombudsman Training

Margaret Niederer requested updated Ombudsman training to encourage new volunteers for the program. Jamie Freschi stated that the Level II Ombudsman training had recently been completed and pilot testing had gone well. She also stated that the training was updated to serve Ombudsmen as a toolkit to use rather than simply being a manual to follow.

Acting Director Smith asked the Council members if there was any other old business that the Council would like to discuss. Hearing none, she entertained a motion to move onto new business.

Motion: Mary Riseling made a motion to move onto new business. The motion was seconded by Steve Iden. The motion carried.

New Business

Nomination of Council Co-Chair

Wayne Smallwood nominated Steve Iden for the position of Co-Chair. No other nominations were offered by members of the Council. Acting Director Smith called for a vote of the Council to appoint Steve Iden as the Co-Chair of the Council, all voted aye. Steve Iden is the new Co-Chair of the Long Term Care Council.

Council By-Laws

Motion: Steve Iden made a motion to amend the by-laws article III, Section 3-3 to state that any voting Council members who appear by videoconference or telephone conference shall have the right to vote for any motion or other business presented by the Council. Wayne Smallwood seconded the motion. All voted aye and the motion carried.

Jessica Blood will amend the Council By-Laws and submit to members of the Council for review and approval.

State Agency Reports

Department on Aging

Jose Jimenez gave the following updates:

- The Department has created a new system to pay Medicaid client providers as was mandated to maximize federal dollars
- Fiscal is almost caught up with July payments to providers; Comptroller should get the Department up to date on Medicaid payments soon
- Colbert class members are being transitioned and most are still receiving services
- The Department does not have authority to pay non-Medicaid clients without a budget or consent decree
- Some federal dollars are going to Older American Services and the Ombudsman program

Acting Director Smith stated that the Department is in close contact with providers and is tracking how the budget climate is affecting them with regards to service interruptions, staff reductions and closures. She also stated that this information is being sent to the Governor's office on a regular basis in order to keep them up to date as well.

Wayne Smallwood inquired about the number of Community Care Program clients. Jose Jimenez replied that 80,000 clients are currently being served with about 47% of those being Medicaid clients.

Department of Healthcare and Family Services

Janene Brickey gave the following updates:

- Home and Community Based waivers are moving forward with the statewide transition plan; currently working on response to CMS recommendations, should have ready by end of year
- ICD 9 – ICD 10 conversion rolled out October 1st; all new residents are entered using ICD 10 codes and current residents will be converted
- Providers will have to revalidate through IMPACT, re-enroll to be Medicaid provider
- ABE – initial applications only
- Health Alliance is pulling out of the MMAI program; no word on a replacement

Margaret Niederer inquired whether the Department was current on Manage Care regarding the Money Follows the Person program. She stated that individuals were referred, but Managed Care Organizations weren't able to absorb them and inquired as to the status of those individuals. Janene Brickey stated that she would get that information to add to the minutes. Jose Jimenez clarified that there were 11,000 individuals that hadn't transferred to a Managed Care Organization, but were receiving care through the waiver with Community Care Program services.

Department of Public Health

Darlene Harney gave the following updates:

- Department has recently acquired a new Director, Assistant Director and Chief of Staff
- Working on filling positions and rebuilding after large turnover
- In addition to Senate Bill 326, the Department is working on adding surveyors and replacing others; currently have 215 surveyors for long term care facilities
- Holding town hall meetings that are providing a level of transparency for providers
- Number of complaints has gone up from 6,000 in 2014
- Currently have 1,058 state licensed facilities as of October 1st

Wayne Smallwood inquired if the 1,058 state licensed facilities included assisted living facilities. Darlene Harney replied that that number only included long term care facilities, but there were 6 surveyors for assisted living facilities.

Margaret Niederer inquired what the Department of Public Health's goals were regarding poorly performing facilities. Darlene Harney replied that they were working with CMS and state licensers on rules for distressed facilities and the plan was currently at their legal department. Connie Jensen replied that the federal regulations were still under the public comment period and that IDPH wasn't prepared to make a formal statement at this time, and that the plan would take some time to implement.

Jamie Freschi inquired about utilization of monitors in facilities. Darlene Harney replied that there were three facilities using monitors - Warren G. Murray, Arba Care of Elgin and Midwest Rehab and Respiratory.

Illinois State Police, Medicaid Fraud Unit

Phil Miller gave the following updates:

- Brian Ley is the Director of the unit; working on rebuilding as many of the officers in the unit have retired or transferred
- Down to 3 investigators from 10
- Number of complaints continues to rise
- Public Act 99-0430 Authorized Electronic Monitoring in Long-Term Care Facilities Act will be effective January 2016

University of Illinois, Springfield Gerontology

Dr. Carolyn Peck gave the following updates:

- Facing hardships without a budget, but being part of the larger University of Illinois system is helping to buffer deficiencies
- University of Chicago is partnering with the University of Illinois to offer new RN degree program
- Enrollment in Gerontology department is up, however online enrollment is down slightly

- Held conference in partnership with UIS Human Services Department, Memorial Health Centers and Butler Funeral Homes on October 2nd to address ambiguous loss; conference was well attended even in budget climate

Ombudsman Program

Jamie Freschi gave the following updates:

- With the multitude of changes in such a short period of time, much of the history of the program has been lost; working to rebuild the program and get it back on track with great support from the Department on Aging and Regional Ombudsman staff
- Regional Ombudsman meeting held October 20th
 - Will now be working with quarterly services plan rather than a yearly plan
 - 5 of 17 Regional Ombudsman programs will be business as usual until December; remaining programs are suffering varying degrees of negative effects due to the budget crisis (cutting travel, staff reductions, etc.)
- Introduced LaRhonda Williams as the new Managed Care Deputy State Ombudsman
- Regional Ombudsman program has 5 new Ombudsman this year; program covers 17 regions
- Final numbers for FY15 not yet complete, but the program has met almost all benchmarks
- Ombudsman training:
 - Committee of 5 worked to completely revise level II training
 - Training will be two days and provides Ombudsman with user friendly toolkit model
 - Had 3 sets of pilot testing, all with great feedback
 - Expansion piece was implemented into training, every Ombudsman will be required to complete
- Working on updating Ombudsman brochures and will forward to providers after revision

Other

Jose Jimenez suggested starting future meetings at a later time as an incentive for those who have to travel long distances to be in attendance. Steve Iden suggested future meetings be held from 10:00am – 3:00pm with a break for lunch. All members concurred.

CY2016 meeting dates:

Tuesday, January 19th

Tuesday, April 19th

Tuesday, July 19th

Adjournment

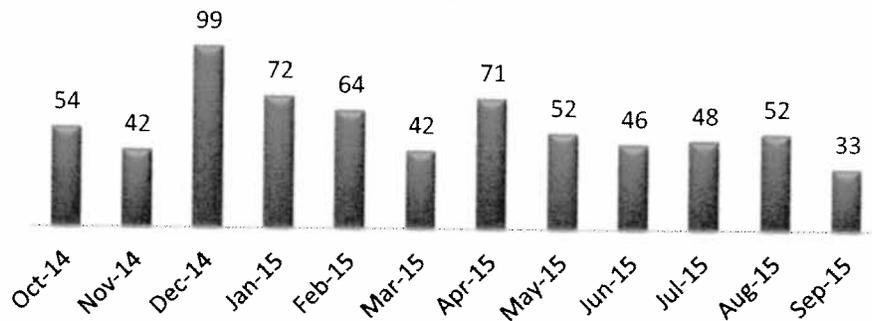
Motion: Marsha Johnson made a motion to adjourn the meeting. Wayne Smallwood seconded the motion. All members voted aye and the meeting adjourned at 12:33pm.

Illinois MFP: January 2016 Data

Current MFP Cases by Stage ¹		
Stage	Current Number of Cases	Enrolled in Managed Care
In Pre-Transition²	694	132 (19%)
In Transition	613	136 (22%)

Illinois MFP Transitions by Year			
Calendar Year	# of Referrals ³	# of Transitions ⁴	# of Transition Cases Enrolled in Managed Care
2014	1343	618	No Data Available ⁵
2015	3256	600	144 (24%)
2016	293	2	1 (50%)

MFP Monthly Transition Numbers October 2014-September 2015



Total: 675

¹ All data pulled from CRM Web Application 1/14/2016.

² Pre-transition cases include all active cases that are not flagged as dis-enrolled, with Informed Consent documentation that do not have a transition date.

³ Refers to unduplicated referrals submitted and received by CRM Web App; does not indicate case creation as a result of referral.

⁴ Refers to all cases in transition stage in calendar year; does not indicate 365 days completed transition; does not indicate later disenrollment.

⁵ CRM Web App went live Sept. 2014; Managed Care data was not collected on prior paper system.