



Older Adult Services Advisory Committee

Workforce and Caregiver Work Group

Date: August 11, 2008, 11 a.m. – 12 p.m. conference call
Attending: Donna Copeland-Hill, Betsy Essex, Benita Johnson, Julie Pandya, Marta Pereya, Dan Rappaport, Susan Real (Chair), Jeremy Schroeder, and Sarah Stein.

Meeting is called to order by Susan Real at 11:00 a.m.

December 2008 Working Caregiver Event Progress Report: by Susan Real and Sara Stein

Blue Cross Blue Shield has confirmed a panelist: Mr. Cheta
Society of Human Resources Professionals

1. Long Term Insurance
2. Robin Golden- round table
3. Caregiver support

Life Services Network – panelist

Integra

Rush-Copley

John Deere

Argonne National Lab

Susan is going to see if AARP will sponsor network luncheon

Contact the Chicago Chamber of Commerce- to see if they have or know any small business that would like to participant.

August 12, 2008, will be the second planning meeting from 3:00 to 4:00 p.m.

Check with Illinois Respite Council; Ernst Young

Limited English Proficiency Project Update Marta Pereva

Problems that have be discovered through survey:

1. Would like to see electronic time keeper
2. Quality of care
3. Care giving by family members- 590 caregivers 150 were family members
4. System update with IDoA process
5. Case managers delay in service
6. Slow down rotation
7. Discovery groups' takeover
8. Direct Deposit would spend up payments-payments very slow
9. Spend up new clients on IDoA system downloading
10. Relationship between clients & care giver

11. Adult day care services training with IDoA ; quality of services; care givers don't stay longer than a year. More money stay longer than a year.
12. List concerns to Director Johnson
13. Marta will put all in letter to Jan

Review of goals and objectives from FY 2008

Will be reviewed during next meeting with recommendations.